

AirAsia Indonesia suspends flights till August 6

A Monitor Report

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Jakarta : AirAsia Indonesia has suspended all scheduled flights on domestic and international routes from July 6 to August 6.

The airline has called its suspension a form of support for the Indonesian government's efforts in tackling the virus.

"AirAsia remains committed to serving charter and cargo flights to support repatriation missions, delivery of goods and other essential interests by implementing strict health and safety protocols," said the airline in a statement. AirAsia is taking a flexible approach to existing bookings and reservations on cancelled flights. For bookings on flights during the suspension period, passengers can convert tickets into a credit account which is valid for up to 730 days (two years). They can also change their flight schedule to another date until October 31, 2021, which can be done an unlimited number of times at no additional cost.

Finally, guests can also choose to request a refund, which can be completed on the airline's website, airasia.com or support.airasia.com.