

Samsung inaugurates new service centre in Banasree

A Monitor Report

Date: 01 October, 2021



Dhaka : Samsung Bangladesh has opened a new service centre at Banasree in the capital.

Hwansung Woo, Country Manager of Samsung Bangladesh, and Arshad Huq, Managing Director and CEO of Transcom Electronics Limited, jointly inaugurated the centre, said a press release.

Speaking on the occasion, Hwansung Woo said, "Samsung has always been a step ahead when it comes to ensuring consumers' satisfaction."

"As a global tech giant in mobile phone and consumer electronics, Samsung always seeks for customers' satisfaction and is continuously trying to serve valued customers."

With the new initiative, the company is expanding its service network in populated areas of the country.

At the service centre, consumers in Banasree and its vicinity can enjoy safe and fast in-home services for all Samsung electronics and home appliances, including television, air conditioner, refrigerator, and washing machine.

In addition to that, mobile phone and tab consumers can avail of after-sales services every day from 10 am to 7 pm.

The service centre employs skilled and experienced technical engineers who will ensure world-class after-sales service for the valued customers, the press release said.

The centre is equipped with a service van.

Customers can now purchase Samsung products and experience convenient home service opportunities without any hassle.

Like all service centres of Samsung, the latest one comes with attractive facilities and guarantee services of original parts and accessories.