

## Eastern Bank opens one-stop service center for cardholders

- A Monitor Desk Report

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Dhaka: Eastern Bank Limited (EBL) has launched a one-stop service center for EBL cards called EBL SKYCARE at Banani Safura Tower on October 22, 2020. The center is providing safe, fast, and hassle-free card related services to EBL customers.

The services are now available at two EBL SKYCARE centers located at Dhanmondi Satmasjid Road and Banani Safura Tower in Dhaka. Bank representatives at the EBL SKYCARE centers are addressing all card related customer issues. For the first time ever in Bangladesh, visiting customers can even get new prepaid cards by instantly depositing money using the Cash Recycler Machine inside the centers.

Card services such as Card Activation Request, Card Block/Unblock, Card Replacement, Limit Conversion, Foreign Part Activation/Closing, Passport Endorsement, Card Closing, Card Cheque Book Request, Supplementary Card Request, CPP Request, etc. will also be available at the centers.

After inaugurating the center M. Khorshed Anowar, Head of Retail and SME Banking of EBL, said, “EBL has launched this SKYCARE service center keeping the safety and convenience of customers in mind. This will reduce the requirement of

customers to visit branches, as customers will be able to receive banking services by maintaining social distance.”