

Emirates recognised as “Friend in Need” at The Bangladesh Monitor Awards

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Dhaka: Dubai-based airline Emirates was recognised as “Friend in Need” at The Bangladesh Monitor Awards held on February 24 in the capital. The airline scooped the distinguished award due to its exceptional support and ongoing commitment to Bangladesh in the face of the global pandemic.

The award ceremony was held at the Pan Pacific Sonargaon Hotel where industry leaders and VIPs including the State Minister for Civil Aviation and Tourism Mahbub Ali and Civil Aviation Authority of Bangladesh Chairman Air Vice Marshal Mafidur Rahman.

Emirates Country Manager in Bangladesh Mohamed Alhammadi received the award on behalf of the airline.

Emirates was one of the first international airlines to resume scheduled passenger services to Dhaka on June 24, 2020, following the government’s decision to open the country for international flight operations.

From the start of the pandemic, the airline implemented robust safety measures at every touchpoint of the customer journey, including: distributing complimentary hygiene kits, containing masks, gloves, and antibacterial wipes for all passengers; cabin crew kitted in

Personal Protective Equipment (PPE); enhanced aircraft cleaning procedures, including the frequent cleaning and disinfecting of aircraft lavatories every 45 minutes during flights, and many more.

The airline was rated as the safest airline in the world in its response to the COVID-19 Pandemic according to the Safe Travel Barometer.

From March til June 2020 – the airline played a pivotal role in supporting repatriation movements to Dhaka, helping stranded Bangladeshi nationals return home. Emirates SkyCargo, the airline’s freight division, also played a critical role by maintaining vital trade links and carrying essential commodities, including medical supplies, to/from Dhaka.

Emirates was one of the first airlines to provide free COVID-19 medical cover for all customers, which was later extended to a full multi-risk insurance cover. The airline also revised its booking policies to offer customers generous rebooking terms and options – allowing customers to travel with full confidence and a peace of mind.

Emirates launched its operations to Dhaka in 1986, serving the country for more than 35 years. The airline currently operates 15 weekly flights to/from Dhaka - connecting passengers to more than 90 destinations within its global network, via Dubai.

The Bangladesh Monitor, a premium aviation and travel publication in Bangladesh, organised the award ceremony to recognise local and foreign airlines who have offered exceptional services and a “lending hand” in the country during the global pandemic.